

ResQ IT & Telecoms Guidelines- Coronavirus (COVID-19) 16/03/2020

In response to the Coronavirus (COVID-19) outbreak, ResQ IT & Telecoms has activated our business continuity and pandemic plans aimed at ensuring seamless operations throughout this situation. This includes provisions to ensure we remain operational, and we are equipped with the necessary equipment and supplies.

ResQ IT & Telecoms has implemented a range of precautionary actions:

All staff have been given guidelines to avoid contact if they are unwell especially if they show symptoms, our hygiene policies have been re-iterated to ensure that equipment is kept clean at all times.

To our customers:

Notice to visitors and engineer site visits

ResQ IT & Telecoms is taking proactive measures to help to prevent the spread of COVID-19

Engineer visits and visits to our offices are now by appointment only; please inform us if you have:

Returned from an affected area within the last 14 days

Details can be found at:

www.gov.uk/guidance/travel-advicenovel-coronavirus

Are being tested for coronavirus

Been in contact with anyone meeting these criteria:

who has a cough, high temperature or shortness of breath If you are experiencing symptoms, please seek medical advice. Completing the questionnaire on the NHS COVID-19 website will advise you on what actions to take

Thank you for your understanding